

Everything Birth Baby Sleep - Class Booking Terms and Conditions

Classes are operated by Birth Baby Sleep Limited (T/A Everything Birth Baby Sleep).

All classes are taught by Emily Guiver who is qualified in Hypnobirthing and Antenatal Teaching and Education through Antenatal Training International, and who is also a trained and experienced Newborn Care Specialist and Holistic Sleep Coach. Public Liability and Professional Indemnity Insurance is held for all services provided.

The classes are designed to give general antenatal and postnatal educational information and guidance on the topics covered within the course but this is not intended to replace advice from your own medical team or NHS Trust or to give you specific information on health-related queries with regards to your own pregnancy, birth or baby. Any concerns you have of this nature must be directed to your medical team (GP, midwife or obstetrician) who have overall responsibility for your care. Everything Birth Baby Sleep cannot be held liable for the outcome of any decisions you may or may not take, based on information from your course or course materials.

Everything Birth Baby Sleep classes will provide up to date and evidence-based information and are designed to support parents in addition to NHS advice and local maternity services.

Inclusion and Reasonable Adjustments

It is important to Everything Birth Baby Sleep, that classes are inclusive and accessible to all, and free from disadvantage, judgement, discrimination, or bias. We will always endeavour to make adjustments to enable everyone to attend, participate and benefit fully from our classes regardless of neurodiversity, disability, gender, race, economic status or other potential disadvantage. Please speak in confidence to Emily before commencement of the course regarding any adjustments that need to be made such as consideration of seating arrangements, sensitivity to certain subjects or discussions, sensory needs, auditory adjustments, extra time needed for note taking, or for resources to be available in alternative formats.

Payment

Everything Birth Baby Sleep class prices are on the website at all times. Places on courses can be secured for a deposit of £50 (please get in touch should you wish to do this), and the full balance is payable before commencement of the course. Full payment must be received within 6 weeks of the course commencement unless in the case of a late booking due to space still being available, in which case full payment is required immediately.

Before your course starts, you will receive a confirmation email. This will contain full details of your scheduled course including dates, venue and anything you may need to bring with you.

Course fees cover the birthing parent plus one birth partner of their choice. This can be a partner, friend or relative.

Cancellations and Refunds

The courses require a minimum number of participants to run and Everything Birth Baby Sleep reserves the right to cancel the course and issue a full refund if minimum numbers are not met.

It is understandable that there are times that circumstances are out of your control and it may be necessary to change your booking. Venues and services have to be paid prior to commencement of courses and therefore the cancellation policy is as follows:

- Cancellation within 14 days of booking the course / class (cool off period) – full refund will be issued
- Cancellation more than 14 days from booking up to 28 days prior to the commencement of the course / class – 75% refund will be issued
- Less than 28 days to the commencement of the course / class – no refund will be issued unless in extenuating circumstances, at the discretion of Birth Baby Sleep Limited.

You should aim to complete the course before you reach term (37 weeks of pregnancy). If you book a course which finishes after this, it is at your own risk and if you are unable to attend any or all of the sessions because your baby has been born, Everything Birth Baby Sleep will not be able to offer a refund. This excludes cases where your baby is born before 37 weeks of pregnancy.

If you are unable to attend any session of your course due to medical reasons, where this is accompanied by a letter from your medical team, we will arrange for a catch up session. Refunds can not be given in relation to a course which you have already started, as we will be unable to fill your place at this point.

If your baby is born prior to the commencement of the course and the course is no longer relevant, you can transfer onto a postnatal course of your choice to the same value, and receive a refund of the difference.

Wherever possible transfers to alternative dates will be arranged however, if classes are fully subscribed it may be that your booking is placed on a waiting list. However, your booking will be given priority where possible.

Should you encounter technical or personal issues that result in you missing part or all of the class, no refund will be offered. However, where possible an alternative date will be offered. If no alternative date is available no refund will be offered, unless due to exceptional circumstances, at the discretion of Everything Birth Baby Sleep.

Venues

In exceptional circumstances, Everything Birth Baby Sleep may be required to reschedule or cancel a course but will always try to find a mutually agreeable suitable alternative, if this is not workable then you will be issued with a full refund.

Alternative venues will always be sought within a 3 mile radius of the original venue booked and in this case no refund will be offered. If the alternative venue is further away than this, you will be given the opportunity to cancel and receive a full refund.

Everything Birth Baby Sleep cannot be held liable for any actions, omissions or issues with the venues used and reserve the right to change venues, before or during a course, with written notice being provided to you. This would not be done without good reason.

Everything Birth Baby Sleep cannot accept responsibility or liability for any loss, damage or injury to any person or property resulting from attendance at classes.

Photography and Videos

Everything Birth Baby Sleep occasionally take photos and videos during courses and reunions, for promotional and social media purposes. If you do not wish to be in these, please email me at emily@everythingbirthbabysleep1.co.uk

Pets

Pets are not permitted at our in-person sessions (exception being classes held in a private home) unless they are a registered assistance or support animal.

These terms should be read in addition to our Website Terms and are also governed by the laws of England and Wales.